POLICY OF THE INTEGRATED MANAGEMENT QUALITY/ENVIRONMENT SYSTEM.

Headship commitment /Certification FSC-PEFC Policy.

The headship has agreed upon a Quality and Environment Policy, which:

- is appropriate for the goals and IPAK contest.
- Embrace the constant commitment for a progressive improvement on the management of the Quality/Environment System.

The General headship of IndustrialPack Srl is conscious of the uninterrupted improvement for the company development on its own products' quality and on the offered service for the clients, with the simultaneous guarantee of the environmental requisites' protection.
Therefore, the General Headship has decided to follow the principles restrained in the relevant legislation **ISO 9001:2015**/**FSC-STD-40-004 V3-1**/**PEFC ST 2002:2020** and **ISO 14001:2015** by making them effective throughout the Quality/Environment Policy and the manual of the Integrated Management System.
General Headship, relying on this belief, defines the Quality/Environment Policy and works actively in the writing of the improvement programs, specifying the objectives, allocating the adequate human and material resources, constantly furnishing data on the improvement obtained.

As follow, the aims and the methods arranged are listed:
Maintaining and improve the "Integrated Management Quality/Environment System" application, in accordance with the rule **ISO 9001:2015**/**FSC-STD-40-003 V3-1**/**PEFC ST 2002:2020** and the rule **ISO 14001:2015.**

It is shared the commitment to improve our own organization to furnish services and products compliant with the clients' request as regards the quality, the price and punctuality:

A) Through an accurate and periodic monitoring of the clients' order progress status whose problems and solutions respectively are shared and pursued by all the company staff.
B) Through the quality improvement of the offered service thanks of an active cooperation a with the clients.
C) Providing assistance in the meetings to check and examine the clients' order progress status.
D) Dedicating internal and external qualified resources for the management of the technical and commercial documentation requested, as well as all the documentation aim attest the certification respect.
E) Carrying out promptly the exam of their warnings, so that they are managed and resolved by the internal and external staff in charge.
F) Examining the environmental' impacts of the activities, products and organization services.
G) Updating promptly all the job's safety documents provided for by law DL81/2008 (ex DL626/94). As consequences, updating and increasing the staff preparation and consciousness by informing them and throughout education courses. Sharing with the clients and the guests in the company all the criteria adopted for the job's safety.

IndustrialPack commits to consolidate the cooperation relation with our own supplier and contractor: monitoring constantly their performances in order to expand their level of trustworthiness, punctuality and economic competitivity by furnishing them detailed instructions through purchase's orders so that the goods and purchased services' compliance is preserved, and simultaneously preventing the potential non-conformities.

IndustrialPack commits to continue the management of the detected non-conformities either on the products and the processes taking up corrective, resolved actions and systematically verifying their efficacy.

Our goal is to maintain and improve the planning on the infrastructures, machinery, and equipment maintenance in order to prevent any kind of potential disservice.

The Quality/Environment Policy is accessible to all the interested parties. It is presented to the staff by the notice boards tools and moreover, the policy is also inserted in the company website www.industrialpack.it.

The General Headship is particularly sensitive to the problems connected to the protection and conservation of the Environment and it is aware that all the indirect and direct undertaken activities have impact and repercussion on the latter. Therefore, the headship recognizes the necessity to monitor and improve, progressively, those activities, as well as the furnished products, adopting an approach, which doesn't limit itself on the mere application of the legislative instructions and at the same time plans to abide by acknowledged technologies and sustainable costs.
IPACK commits itself to promote an eco-friendly management of the forestry resources, which is coherent with the ethical and environmental principles (accordingly with the new version of the STD FSC concerning the new **Core Labour Requirement).**

Consistent with our declarations, IPACK privileges the use of raw materials of forestry FSC origin, channeling the clients and suppliers towards a full ecological and social responsibility, aimed to the world forestry biodiversity's protection and preservation.

It is affirmed therefore that IPAK Policy aims to:

- Implement and actively maintain an adequate management and control system of the custody chain FSC-PEFC, regarding the realized and labelled products, in compliance with the scheme of FSC-PEFC forestry management.
- Stock and utilize certified raw materials and/or materials which don't stem from controversial sources.
- Work with the suppliers of raw materials of forestry origin, who have obtained or intend to achieve forestry acknowledged certifications.
- Promote and support the use of FSC-PEFC-certified paper and packs at clients.

INDUSTRIALPACK commits itself, additionally, to share and spread the principles above with all the staff and all the interested parties (clients and suppliers).

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Argelato (BO), 20.09.2026